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| North Yorkshire Council |
| Customer Service Centre |
| County Hall |
| Northallerton |
| DL7 8AD |
| Tel: 0300 131 2 131 |
| Email: customer.services@northyorks.gov.uk |
| Web: www.northyorks.gov.uk |
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15 September 2023

Dear Resident/ Proprietor,

**Whaw, Arkengarthdale – Retaining Wall Repairs**

This letter is to inform you that Vertex Construction and Civil Engineering will be undertaking retaining wall repairs at the above location.

The works are currently programmed to commence on Monday 2 October 2023 until Wednesday 25 October 2023 and will be carried out under a full road closure for the duration of the works.

Advance warning signage advising of the works will be installed on site shortly.

Please note, this work is part of an extensive programme and therefore, some adjustment to this start date or the duration of the works may be necessary should unforeseen circumstances such as significant weather events or emergencies on the highway network arise.

To ensure the delivery of these works we request your assistance in the following ways:

* Please contact the Customer Service Centre on 0300 131 2 131, to identify any special access needs you may have prior to work commencing.
* Please co-operate and comply with any instructions issued by the traffic management operatives and take extra care whilst within the works area.

May I draw your attention to the Councils Corporate Privacy Policy by using the following link <https://www.northyorks.gov.uk/privacy-notices>. When submitting a response, we will record personal information including your name and address.

For further information, including diversion information and to sign up for alerts please go to; <https://www.northyorks.gov.uk/roadworks>

I would like to take this opportunity to apologise for any disruption that these works may cause

and would again request your cooperation to help ensure an efficiently and safely executed project.

Yours faithfully

Customer Service Centre

A map of a village

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